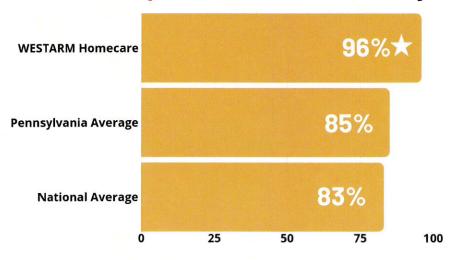
# HOMECARE NURSING & THERAPY VESTARM



# **Patient Experience of Care Survey**



HOMECARE NURSING & THERAPY
WESTARM

Home Health Consumer Assessment of Healthcare Providers & Systems (HHCAHPS) July 1, 2017 - June 30, 2018 Medicare independently surveys all patients for their overall experience with each home health agency. This graph compares the patient responses for Westarm Homecare Nursing & Therapy to all Pennsylvania and national providers.

# Employee Spotlight

This month we are highlighting one of our registered nurses that has been with WESTARM Homecare beginning in 2014. Darlene Prior has enjoyed working with us through the many changes and growth of our business. We are very thankful for her continued employment and exceptional compassion with our patients.

Ms. Prior got her Registered Nurse license from the Shadyside School of Nursing. She then began her nursing career working in a hospital setting. After that, she transitioned to working in a local Rehab Hospital and then to a local Skilled Nursing Facility. Since 2008 she has worked in Home Health Care and that is where she excels and enjoys the most.

Darlene is originally from Bethel Park but has since moved to Upper Burrell. She and her husband raised their family that includes her young adult son and teenage daughter. In her spare time, she enjoys watching her son race motocross, watching movies, cooking, and shopping with her daughter.



Darlene Prior, RN

# PHYSICAL THERAPY STARM

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